

Your Embelton Floating Floor is designed with low maintenance in mind. Follow these simple steps to achieve many years of enjoyment from your floor.

Preventative Care Tips

- In areas of excessive traffic and wear, please make use of runners or area rugs.
- Use felt protectors under heavy pieces of furniture and chairs.
- Use protective mats at all exterior entrances. Do not use rubber-based furniture or mats as the rubber may leach into the floor.
- Spiked heels or shoes in need of repair can severely damage your floor.
- Keep animal nails trimmed to prevent excess scratching.
- Protect your floor by using a dolly for moving furniture or appliances. Try not to slide or roll across the floor.
- Maintain relative humidity levels between 30% and 70% (**particularly important for Bamboo Flooring, see additional note below**)
- All doorways and adjoining rooms should have expansion joints.

Regular Maintenance Tips

- Sweep or vacuum as often as necessary to remove any loose dirt or grit before it can scratch the floor.
- Use a slightly damp mop only – avoid excessive amounts of water. Steam mops must not be used.
- Oil soaps, wax, liquid or other household products may affect your coating and should be avoided.

Restoration – Sanding and Re-coating

Some floating floors can be sanded and re-coated with a polyurethane or water-based coating to restore the appearance of the floor. Please consult your dealer or a flooring contractor for advice. Sanding and re-coating of any Embelton Floating Floor should only ever be carried out by a professional flooring contractor.

It is essential that Embelton Flooring is contacted prior to any sanding or re-coating process.

Laminate

Laminate flooring is not a natural product, and cannot be sanded and re-coated under any circumstances.

Bamboo

Bamboo can be re-coated after a number of years to restore its original finish, although please note that re-sanding is not encouraged.

Engineered Timber Veneer (<1mm veneer)

Not recommended for sanding and re-coating as the veneer is very thin, however the product can withstand a very light sanding for re-coating.

Engineered Timber (3-4mm veneer)

Engineered Timber can be sanded a re-coated a maximum of 2-3 times.

Repair

Damaged Boards

If part of your Embelton Floating Floor gets damaged, it can be replaced. Flooring can be unclicked and re-laid with new boards of the same colour and style (please note this is not possible with floating floors which are stuck directly to surface below).

Repairing Scratches

Embelton recommends the following repair accessories:

- For darker timbers, we recommend **Gilly Stephenson's Scratch Cover for dark wood floors**
- For lighter timbers, we recommend **Gilly Stephenson's Orange Oil for pale wood floors**
- Alternatively, consult your dealer for a colour matched crayon-type filler stick, designed for use on UV-finished wood floors
- Lightly applied nail polish remover will also remove most stains.

Please contact Embelton Flooring prior to any major rectification.

Bamboo Flooring - Maintaining Relative Humidity in the Internal Environment:

To prevent shrinkage in bamboo floors during hot weather, which can affect the floor's visual appearance, consider the useful tips below to help maintain relative humidity between 30-70%.

1. Use an atomiser (mist spray) at regular intervals during the day.
2. Fill a vase or sink with water when leaving your home for an extended period of time.
3. Keep blinds and curtains closed where possible.